



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

11/21/03 AF
Walden
#10
3600

MIMB Docket No: 1001-0627

NCR Docket No: 8598

Application of: **Parker et al.**

Group Art Unit: 3629

Serial No.: 09/735,835

Examiner: **Igor N. Borissov**

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GROUP 3600

Filed: **December 13, 2000**

Title: **Interaction-Based Servicing of Business Customers**

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**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO THE
BOARD OF PATENT APPEALS AND INTERFERENCES**

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Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

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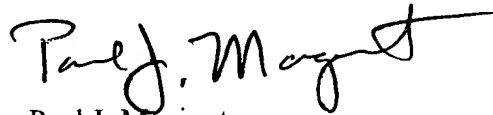
Sir:

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision set forth in the Official Action mailed October 7, 2003, in which the Examiner finally rejected claims 1-5, 7-13 and 15-20.

A check for \$330.00 is enclosed for the filing fee of a Notice of Appeal as required by 37 CFR § 1.17(b). Also, please provide any extension of time which may be necessary and charge any fees which may be due to Deposit Account No. 13-0014, but not to include any payment of issue fees.

Respectfully submitted,

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November 12, 2003
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